INSTRUCTOR: Dr. Erica Rayment
EMAIL: erica.rayment@ucalgary.ca
OFFICE HOURS: Thursdays: 2:00 – 2:30 PM
Book through https://ericarayment.youcanbook.me/; Meetings held on Zoom
COURSE DAY/TIME: TR 12h00 – 14h45 (Synchronous Sessions R 12h00 – 14h00)
DELIVERY METHOD: Web-Based (Hybrid Delivery)
COURSE PRE-REQUISITES: None
TEACHING ASSISTANT: Ashpal Atwal (atwalas@ucalgary.ca)

In this course outline...

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Course Description
This course introduces students to the study of Canadian politics and government with a focus on political institutions and processes. Students will learn about the constitution, federalism, the electoral system, parties, parliament, the bureaucracy and the courts. The course presents each topic as part of a series of interrelated building blocks, with each week building upon the knowledge and foundations established in previous topics. This approach emphasizes the connections and relationships across political institutions and processes. The course also integrates questions about women, racialized minorities and Indigenous people into discussions about topics throughout the semester.

The course is delivered through a hybrid format. Asynchronous content, including short lecture videos, will be posted to D2L on a weekly basis every Friday. Weekly synchronous Zoom sessions each Thursday will cover the content from the previous Friday. Synchronous sessions will include group discussion and activities that allow students to integrate and apply their learning from the course asynchronous content. Students are expected to engage with both the asynchronous and synchronous elements of the course.

Course Objectives and Learning Outcomes
This course is designed to:
• Provide an introduction to Canadian political institutions and processes;
• Stimulate student interest in Canadian politics, policy and government;
• Equip students with the skills and knowledge to engage critically and effectively as active participants in Canadian politics;
• Help students develop and practice key research, writing, and critical thinking skills that will help them succeed in their university career and beyond.

By the end of this course, students will be able to:
• Identify and explain the role and function of key Canadian political institutions and understand how these institutions operate in relation to one another;
• Understand appropriate metrics and frameworks to evaluate Canadian politics and political institutions;
• Apply this understanding to evaluate and discuss current and historical issues and events in Canadian politics;
• Access and use electronic databases, journals, books and other reputable resources to identify and gather relevant source materials;
• Assess, evaluate and synthesize evidence and arguments;
• Develop a clearly articulated thesis statement and advance persuasive, evidence-based written arguments.
Required Textbooks and Readings

There is one required textbook for the course:


We will be using Top Hat to access a customized, digital version of the textbook. For instructions on how to create a Top Hat account and access this digital textbook, please refer to Top Hat's Getting Started Guide (https://bit.ly/31TGMlw).

If you already have a Top Hat account, go to https://app-ca.tophat.com/e/186464 to be taken directly to our course digital textbook.

If you are new to Top Hat:

- Go to https://app.tophat.com/register/student
- Search for our course textbook with the following join code: 186464

The cost of the textbook is $47 and will be applied at checkout when enrolling in our Top Hat course. Or you can purchase a Bookstore Key from the UofC Bookstore and enter the Bookstore Key when prompted.

For students who prefer a physical textbook, a print copy can be obtained for an additional $25. Instructions for how to obtain a print copy will be clearly posted in the digital textbook.

Should you require assistance with Top Hat at any time please contact their Support Team directly by way of email (support@tophat.com), the in-app support button, or by calling 1-888-663-5491. Specific user information may be required by their technical support team when troubleshooting issues.

Additional readings listed in the Course Schedule will be made available on D2L. Please note that the instructor may make minor modifications to the assigned course readings. Any changes to the schedule of assigned readings will be announced on D2L. If there is a discrepancy between the assigned readings listed in the syllabus and the readings listed on D2L, please treat the list of readings on D2L as authoritative.

Required Technology

Students in this course are required to have a computer with an internet connection and audio/video capability (web camera and microphone) that will enable them to access asynchronous course content and participate in synchronous meetings. Course content will made available through D2L and synchronous sessions will be held using Zoom.
Summary of Course Components, Due Dates, and Weighting

<table>
<thead>
<tr>
<th>Assessment</th>
<th>Due Date</th>
<th>Weighting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Syllabus Quiz</td>
<td>May 14 @ 11:59 p.m.</td>
<td>2%</td>
</tr>
<tr>
<td>Participation</td>
<td>Ongoing</td>
<td>5%</td>
</tr>
<tr>
<td>Quizzes</td>
<td>May 25, June 8</td>
<td>20%</td>
</tr>
<tr>
<td>Annotated bibliography &amp; outline</td>
<td>May 21 @ 11:59 p.m.</td>
<td>13%</td>
</tr>
<tr>
<td>Research paper</td>
<td>June 14 @ 11:59 p.m.</td>
<td>30%</td>
</tr>
<tr>
<td>Registrar Scheduled Final Exam</td>
<td>TBA Exam Period (Jun 21-23)</td>
<td>30%</td>
</tr>
</tbody>
</table>

NOTE: All course assignments MUST be submitted electronically through D2L. If a student misses a required course component, they must contact the instructor as soon as possible.

Course Schedule

Please note that the schedule below is tentative and may change as the need arises. Any changes to this schedule will be announced on D2L. If there is a discrepancy between the schedule and/or assigned readings listed in the syllabus and on D2L, please treat D2L as authoritative.

Week 1 (May 6): Introduction/Welcome

We’ll review the syllabus, timelines and logistics for the course. Please review the syllabus and feel free to get a jump on next week’s readings.


**SYLLABUS QUIZ MUST BE COMPLETED BY THE END OF THIS WEEK**

Required Readings:
- TEXTBOOK – Chapter 1: Approaching the Study of Politics (pp. 3-9)
- TEXTBOOK – Chapter 2: Institutional Foundations and the Evolution of the State
- TEXTBOOK – Chapter 4: Indigenous Peoples

Supplementary Readings:

Week 3 (May 18, 20): The Constitution and Federalism

**ANNOTATED BIBLIOGRAPHY & OUTLINE DUE THIS WEEK**

Required Readings:
- TEXTBOOK – Chapter 16: The Canadian Constitution and Constitutional Change
- TEXTBOOK – Chapter 17: The Federal System
Supplementary Readings:


**Week 4 (May 25, 27): The Electoral System, Political Parties, and Voting**

**QUIZ 1 THIS WEEK**

Required Readings:

- Cochrane, Blidook and Dyck – Chapter 12: Elections and the Electoral System
- Cochrane, Blidook and Dyck – Chapter 13: Political Parties and the Party System
- Cochrane, Blidook and Dyck – Chapter 14: The Election Campaign, Voting, and Political Participation (pp. 327-333)

Supplementary Readings:


Week 5 (June 1, 3): Parliament

Required Readings:

- Cochrane, Blidook and Dyck – Chapter 21: Parliament
Supplementary Readings:


Week 6 (June 8, 10): The Executive, Bureaucracy and Policymaking

**QUIZ 2 THIS WEEK**

Required Readings:

- Cochrane, Blidook and Dyck – Chapter 19: The Executive: Crown, Prime Minister, and Cabinet
- Cochrane, Blidook and Dyck – Chapter 20: The Bureaucracy

Supplementary Readings:

- Savoie, Donald J. Breaking the Bargain: Public Servants, Ministers and Parliament. Toronto: University of Toronto Press (pp. 3-16)

Week 7 (June 15, 17): Courts and the Charter, Exam Review

**RESEARCH PAPER DUE THIS WEEK**

- Cochrane, Blidook and Dyck – Chapter 18: The Charter of Rights and Freedoms
- Cochrane, Blidook and Dyck – Chapter 22: The Judiciary

Supplementary Readings:


Description of Course Assignments

**Syllabus Quiz**
The easiest 2% you’ll ever earn! To ensure students are familiar with the details of course policies, assignment details and lecture topics, there will be a short, multiple choice, open book quiz about the content of the course outline. The quiz will be available on D2L. The quiz is not timed, and students can take the quiz as many times as they would like until the deadline at 11:59 p.m. on May 14.
Participation
To incentivize attendance and participation in the synchronous sessions where students will have the opportunity to engage with the course content, synchronous sessions will include a range of opportunities through which students can demonstrate engagement with course material (e.g. asking questions, participating in live polls, small group work in Zoom breakout rooms, etc.).

Quizzes
To encourage students to keep up with readings and lecture content, and to provide students with an opportunity to check in on their understanding of course material and concepts, there will be two short multiple-choice quizzes throughout the semester. Quizzes will cover assigned readings and lecture content up to the week before the quiz date (i.e. Quiz 1 in week 4 will cover the content assigned for weeks 2 and 3; Quiz 2 in week 6 will cover the content assigned for weeks 4 and 5).

Quizzes will be available on D2L for a 24-hour period starting at 11:59 p.m. on the Monday before the quiz is scheduled until 11:59 p.m. on the Tuesday when the quiz is due (May 25 and June 8). Students can complete the quiz at any time during this 24-hour period. Quizzes should take 20 minutes to complete. Students will be given 30 minutes to complete each quiz to allow for any technology issues that may arise. Quizzes are open book and must be completed individually.

Annotated Bibliography & Outline
Gathering, summarizing, and assessing evidence are important skills for writing a research paper (they’re also useful skills outside the university!), but we don’t often get the chance to practice these skills on their own.

The annotated bibliography and outline assignment gives students the opportunity to focus on
(1) gathering, summarizing, and assessing evidence from scholarly sources;
(2) clarifying the argument they plan to make in their paper; and
(3) thinking about how they will organize the evidence to support their argument.

Students will build on the work completed for the annotated bibliography and outline for the final research paper (details below).

Paper topics, grading criteria and detailed instructions for the annotated bibliography and outline will be posted on D2L.

The annotated bibliography and outline must be submitted through D2L by 11:59 p.m. on May 21.

Research Paper
The research paper (6-8 pages) builds on the learning throughout the course and provides an opportunity to examine an aspect of Canadian politics in greater depth. It is also an opportunity
for students to practice important transferrable skills, including gathering, synthesizing and evaluating evidence as well as developing and communicating persuasive evidence-based arguments. The research paper brings together and builds upon the earlier work completed for the annotated bibliography and outline assignment.

Grading criteria for the research paper will be posted on D2L.

The research paper must be submitted through D2L by 11:59 p.m. on June 14.

Final Exam
To ensure that students have a strong critical understanding of the course material and the connections between topics, the final exam will cover all the material covered in the course.

The final exam will take place during the final exam period (June 21-23). The exact date of the exam will be announced at a later date. Details of the exam format will be discussed in class and announced on D2L. The exam will be administered online through D2L. The exam will be open book and must be completed individually.

The final exam will be made available for a 24-hour period and students can complete it at any time within this 24-hour period. The exam should take no more than 3 hours to complete. Students will be given 4.5 hours to complete the exam to allow for any technology issues that may arise. Once you start the exam, you must complete it within the allocated time.

Writing Statement
Written assignments are often required in Political Science courses, and the quality of writing skills, including but not limited to such elements as grammar, punctuation, sentence structure, clarity, citation, and organization, will be taken into account in the determination of grades. Students are encouraged to make use of the services offered through Writing Support Services in the Student Success Centre by contacting them at http://www.ucalgary.ca/ssc/writing-support.

Grading Scale

<table>
<thead>
<tr>
<th>Grade</th>
<th>Range</th>
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<tbody>
<tr>
<td>A+</td>
<td>(91-100)</td>
</tr>
<tr>
<td>A</td>
<td>(85-90)</td>
</tr>
<tr>
<td>A-</td>
<td>(80-84)</td>
</tr>
<tr>
<td>B+</td>
<td>(77-79)</td>
</tr>
<tr>
<td>B</td>
<td>(73-76)</td>
</tr>
<tr>
<td>B-</td>
<td>(70-72)</td>
</tr>
<tr>
<td>C+</td>
<td>(67-69)</td>
</tr>
<tr>
<td>C</td>
<td>(63-66)</td>
</tr>
<tr>
<td>C-</td>
<td>(60-62)</td>
</tr>
<tr>
<td>D+</td>
<td>(55-59)</td>
</tr>
<tr>
<td>D</td>
<td>(50-54)</td>
</tr>
<tr>
<td>F</td>
<td>(0-49)</td>
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</tbody>
</table>

Course Policies

Course Communication
Office hours are usually the best way to get an effective response on an issue from me. Students can sign up for an appointment in office hours using the automatic system through https://ericarayment.youcanbook.me/.

Email communication is best for dealing with logistical and/or administrative issues (e.g. providing documentation to request an extension, reminding me to share that link I mentioned in class, asking for clarification on something that isn’t covered in the syllabus). If you have a question about course content, ideas, or concepts your best bet is to come to office hours for a (virtual) in-person chat.

If you are contacting me by email, please use your university email address and include the course code in the subject line. I check email from Monday to Friday and will do my best to respond to emails within two business days. Your patience is appreciated if it takes me a bit longer to respond, but if your matter is urgent and you haven’t heard from me within two business days, you can send a follow up email nudge.

**Late Penalties**
Late assignments will be subject to a late penalty of 5% per day (including weekends). Assignments submitted five calendar days beyond the due date will be assigned a grade of zero. Assignments handed in after the work has been returned to the class cannot be marked for credit. Accommodations due to late registration into the course will NOT be approved.

**Extensions**
Normally, extensions for written work will only be granted in exceptional circumstances, at the discretion of the instructor, and with acceptable written documentation. Extensions can also be granted for students registered with Student Accessibility Services. Extensions will only be granted if requested at least 48 hours in advance of the deadline for an assignment. Extensions requested less than 48 hours in advance of the deadline will not be approved unless there are unforeseeable exceptional circumstances and late submissions will be subject to the late penalties identified above. Extensions will not be granted after the assignment deadline has passed. If you require an extension, you must notify me as soon as possible.

**Grade Discussions**
Grades are assigned based on an assessment of the quality of the work submitted against the grading criteria/rubric. It is helpful to remember that points on assignments are earned, not lost. If students would like to discuss a grade they have received on an assignment the process for doing so is as follows:

1) Email the instructor a half page summary of what aspect of the assigned grade is unclear, or what aspect of the assignment you are struggling with. This summary MUST include direct reference to the assignment instructions and/or grading rubric. Along with this summary, your email should include a copy of the graded assignment.
2) Schedule a 10-minute appointment in office hours to discuss the assignment. Please note that I will NOT regrade work in this meeting. The purpose of this meeting is to provide students with an opportunity discuss where the assignment did well and where there is room for improvement.

I will not accept grade discussion requests in the first 48 hours after an assignment is returned to allow students time to properly review and consider the feedback on their assignment against the assignment instructions and grading rubric.

**Equity Statement**
The University of Calgary is committed to equity and respect for diversity. All members of the learning environment in this course should strive to create an atmosphere of mutual respect. As a course instructor, I will neither condone nor tolerate behaviour that undermines the dignity or self-esteem of any individual in this course and wish to be alerted to any attempt to create an intimidating or hostile environment. It is our collective responsibility to create a space that is inclusive and welcomes discussion. Discrimination, harassment and hate speech in any course forums will not be tolerated. If you have any questions, comments, or concerns you may contact the University of Calgary Student Conduct Office at conduct@ucalgary.ca.

**Statement on Academic Integrity**
Academic integrity is fundamental to learning and achieving course goals. The assignments in this course are designed to give you an opportunity to learn important skills and concepts over the course of your degree by making honest attempts through your own thinking, writing, and hard work.

I encourage you to review the University of Calgary’s Student Academic Misconduct Policy ([https://ucalgary.ca/policies/files/policies/student-academic-misconduct-policy.pdf](https://ucalgary.ca/policies/files/policies/student-academic-misconduct-policy.pdf)). It outlines the rules for acceptable academic behaviour and you are expected to know the rules.

*If you have questions about appropriate research and citation methods, or if you aren’t sure if something is allowed or would constitute academic misconduct, PLEASE reach out to me for additional information.*

**Important Department Policies and Information**
**Supporting Documentation and the Use of a Statutory Declaration**
As stated in the University Calendar:

Students may be asked to provide supporting documentation for an exemption/special request. This may include, but is not limited to, a prolonged absence from a course where participation is required, a missed course assessment, a deferred examination, or an appeal. Students are encouraged to submit documentation that will support their situation. Supporting documentation may be dependent on the reason noted in their personal statement/explanation provided to explain their situation. This could be a medical certificate/documentation, references, police reports, invitation letter, third party letter of
support or a statutory declaration etc. The decision to provide supporting documentation that best suits the situation is at the discretion of the student. Students cannot be required to provide specific supporting documentation, such as a medical note. Students can make a Statutory Declaration as their supporting documentation (available at ucalgary.ca/registrar). This requires students to make a declaration in the presence of a Commissioner for Oaths. It demonstrates the importance of honest and accurate information provided and is a legally binding declaration. Several registered Commissioners for Oaths are available to students at no charge, on campus. For a list of locations to access a Commissioner for Oaths, visit ucalgary.ca/registrar.

Falsification of any supporting documentation will be taken very seriously and may result in disciplinary action through the Academic Discipline regulations or the Student Non-Academic Misconduct policy.

This statement is accessible at: https://www.ucalgary.ca/pubs/calendar/current/m-1.html

**Absence From a Mid-term Examination**
Students who are absent from a scheduled term test or quiz for legitimate reasons are responsible for contacting the instructor via email within 48 hours of the missed test to discuss alternative arrangements. A copy of this email may be requested as proof of the attempt to contact the instructor. Any student who fails to do so forfeits the right to a makeup test.

**Deferral of a Final Examination**
Deferral of a final examination can be granted for reasons of illness, domestic affliction, and unforeseen circumstances, as well as to those with three (3) final exams scheduled within a 24-hour period. Deferred final exams will not be granted to those who sit the exam, who have made travel arrangements that conflict with their exam, or who have misread the examination timetable. The decision to allow a deferred final exam rests not with the instructor but with Enrolment Services. Instructors should, however, be notified if you will be absent during the examination. The Application for Deferred Final Exam, deadlines, requirements and submission instructions can be found on the Enrolment Services website at https://www.ucalgary.ca/registrar/exams/deferred-exams.

**Reappraisals**
The University Calendar states that for reappraisals of graded term work:

“A student who feels that a piece of graded term work (term paper, essay, test, etc.) has been unfairly graded, may have the work reappraised as follows. The student shall discuss the work with the instructor within ten business days of being notified about the mark or of the item's return to the class. If not satisfied, the student shall take the matter to the head of the department offering the course within 2 business days of receiving the decision from the instructor, who will arrange for a reappraisal of the work within the next ten business days. The reappraisal will only be considered if the student provides a detailed rationale that outlines where and for what reason an error is suspected.”

See https://www.ucalgary.ca/pubs/calendar/archives/2020/i-2.html for additional information.
With regard to reappraisal of academic assessments (final grades) [I think we should use the terminology in the calendar here], I suggest the following:

The University Calendar states that for reappraisal of academic assessments (final grades):

“In the reappraisal of a final grade, the only element that will be considered is the final assessment(s) that makes up the final mark (e.g., final examination, final project, and final paper). The exception is when a grade for a piece of graded term work is made available to students after the last day of classes for the term in which the course is scheduled; that grade may also be considered in a reappraisal of the final grade.”

“A student seeking a reappraisal of a final grade should first attempt to review the final assessment with the department or faculty offering the course. After which the student shall obtain a Reappraisal of Final Grade form from ucalgary.ca/registrar (under Student Forms). The student must indicate exactly what error was made in marking the final assessment and/or in computing the final grade. The reappraisal will only be considered if the student provides a detailed rationale that outlines where and for what reason an error is suspected.” More information is available at: https://www.ucalgary.ca/pubs/calendar/archives/2020/i-3.html.

University Regulations
Students are responsible for familiarizing themselves with the University policies found in the Academic Regulations sections of the Calendar at www.ucalgary.ca/pubs/calendar/current/academic-regs.html.

Student Accommodations
Students seeking an accommodation based on disability or medical concerns should contact Student Accessibility Services; SAS will process the request and issue letters of accommodation to instructors. For additional information on support services and accommodations for students with disabilities, visit www.ucalgary.ca/access/.

Students who require an accommodation in relation to their coursework based on a protected ground other than disability should communicate this need in writing to their Instructor.

The full policy on Student Accommodations is available at http://www.ucalgary.ca/policies/files/policies/student-accommodation-policy.pdf.

Plagiarism and Other Forms of Academic Misconduct
Academic misconduct in any form (e.g. cheating, plagiarism) is a serious academic offence that can lead to disciplinary probation, suspension or expulsion from the University. Students are expected to be familiar with the standards surrounding academic honesty; these can be found in the University of Calgary calendar at http://www.ucalgary.ca/pubs/calendar/current/k.html. Such offences will be taken seriously and reported immediately, as required by Faculty of Arts policy.
**Required Access to Technology**
Please see the University’s resource page at [https://ucalgary.service-now.com/it?id=kb_article&sys_id=86e7438013753ac06f3afbb2e144b031](https://ucalgary.service-now.com/it?id=kb_article&sys_id=86e7438013753ac06f3afbb2e144b031)

**Copyright Legislation**
As stated in the University of Calgary Calendar, Academic Regulations, “students are required to read the University of Calgary policy on Acceptable Use of Material Protected by Copyright and requirements of the copyright act to ensure they are aware of the consequences of unauthorised sharing of course materials (including instructor notes, electronic versions of textbooks etc.). Students who use material protected by copyright in violation of this policy may be disciplined under the Non-Academic Misconduct Policy.”

**Instructor Intellectual Property**
Course materials created by instructors (including presentations and posted notes, labs, case studies, assignments and exams) remain the intellectual property of the instructor. These materials may NOT be reproduced, redistributed or copied without the explicit consent of the instructor. The posting of course materials to third party websites such as note-sharing sites without permission is prohibited. Sharing of extracts of these course materials with other students enrolled in the course at the same time may be allowed under fair dealing.

**Freedom of Information and Protection of Privacy (FOIP)**
FOIP legislation requires that instructors maintain the confidentiality of student information. In practice, this means that student assignment and tests cannot be left for collection in any public place without the consent of the student. It also means that grades cannot be distributed via email. Final exams are kept by instructors but can be viewed by contacting them or the main office in the Department of Political Science. Any uncollected assignments and tests meant to be returned will be destroyed after six months from the end of term; final examinations are destroyed after one year.

**Faculty of Arts Program Advising and Student Information Resources**
For program planning and advice, please consult with the Arts Students’ Centre by calling 403-220-3580 or by email at artsads@ucalgary.ca. You can also visit [arts.ucalgary.ca/advising](http://arts.ucalgary.ca/advising) for program assistance.

For registration (add/drop/swap), paying fees and assistance with your Student Centre, contact Enrolment Services at (403) 210-ROCK [7625].

**Important Contact Information**
Faculty of Arts Undergraduate Students’ Union Representatives
Phone: 403-220-6551
Email: arts1@su.ucalgary.ca, arts2@su.ucalgary.ca, arts3@su.ucalgary.ca, arts4@su.ucalgary.ca
Students’ Union URL: www.su.ucalgary.ca

Graduate Students’ Association
Phone: 403-220-5997
Email: askgsa@ucalgary.ca
URL: www.ucalgary.ca/gsa

Student Ombudsman
Phone: 403-220-6420
Email: ombuds@ucalgary.ca

**Campus Mental Health Resources**

The University of Calgary recognizes the pivotal role that student mental health plays in physical health, social connectedness and academic success, and aspires to create a caring and supportive campus community where individuals can freely talk about mental health and receive supports when needed. We encourage you to explore the excellent mental health resources available throughout the university community, such as counselling, self-help resources, peer support or skills-building available through the following resources:

*SU Wellness Centre:* [http://www.ucalgary.ca/wellnesscentre/](http://www.ucalgary.ca/wellnesscentre/)

*Student Wellness Services:*
[https://www.ucalgary.ca/wellness-services/services/mental-health-services](https://www.ucalgary.ca/wellness-services/services/mental-health-services)

*Campus Mental Health Strategy website:* [https://www.ucalgary.ca/mentalhealth/](https://www.ucalgary.ca/mentalhealth/).

**Frequently Asked Questions**

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<thead>
<tr>
<th>For help with...</th>
<th>Refer to...</th>
</tr>
</thead>
</table>
| ... Information about course requirements and/or assignment deadlines | • Review the syllabus and check the course website – most details will be listed in one of these two places.  
• Still can’t find what you’re looking for? Ask your TA or the instructor. |
| ... Questions about your grade on an assignment | • See the note on grade appeals in the Course Policies section.  
• Be sure to check in with your TA before contacting the instructor. |
Whether [topic X] will be on the exam

- No need to ask about this one – everything we cover in the course (readings, lectures, etc.) is fair game for the exam.

Understanding a topic we’ve discussed in class that you’re confused about or want to learn more about

- Review the textbook
- Attend class and ask a question
- Speak to the instructor during office hours
- Do not send an email about these kinds of questions – these issues are much more effectively resolved in (virtual) person